



Knowledgebase > General > I Want To Make A Complaint.

---

## I Want To Make A Complaint.

Customer Services - 2023-04-13 - General

I want to make a complaint about my **piercing**:

If you are unhappy about your piercing experience and you wish to make a complaint then please speak to the store manager of the location you visited. Please see the contact details [here](#).

You are also welcome to send your details and information to [piercings@bluebanana.com](mailto:piercings@bluebanana.com) and speak to the area manager.

I want to make a complaint about my **store experience**:

If you are unhappy about your experience in store and you wish to make a complaint then please speak to the store manager of the location you visited. Please see the contact details [here](#).

You are also welcome to send your details and information to us and we will pass it on to the area manager.

I want to make a complaint about my **order**:

If you are unhappy about your online order and you wish to make a complaint then please provide all your details to customer services. Details must include:

- Name
- Order Number
- Address
- Your complaint
- Reason for your complaint
- The outcome you wish to receive (Refund/Replacement)

Tags

Complaint

#### Related Content

- [I need to contact a store.](#)
- [Store Contact Information](#)
- [Piercing FAQs - Find the Answers to Your Piercing Questions!](#)