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## I Want To Make A Complaint.

Customer Services - 2023-04-13 - General

I want to make a complaint about my piercing:

If you are unhappy about your piercing experience and you wish to make a complaint then please speak to the store manager of the location you visited. Please see the contact details <u>here</u>.

You are also welcome to send your details and information to <a href="mailto:piercings@bluebanana.com">piercings@bluebanana.com</a> and speak to the area manager.

I want to make a complaint about my store experience:

If you are unhappy about your experience in store and you wish to make a complaint then please speak to the store manager of the location you visited. Please see the contact details <u>here</u>.

You are also welcome to send your details and information to us and we will pass it on to the area manager.

I want to make a complaint about my order:

If you are unhappy about your online order and you wish to make a complaint then please provide all your details to customer services. Details must include:

- Name
- Order Number
- Address
- Your complaint
- Reason for your complaint
- The outcome you wish to receive (Refund/Replacement)
- Tags
- <u>Complaint</u>

## **Contenu lié**

- <u>I need to contact a store.</u>
- Store Contact Information
- Piercing FAQs Find the Answers to Your Piercing Questions!