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There are items missing from my order. What should I do?

Customer Services - 2022-08-02 - Orders

If you believe that your order is missing some items please make sure to double-check all the packaging and the packing slip (this is where your piercing jewellery will be attached).

If you do not have all of your items then please contact our Customer Service team stating your Order Number and the items missing. You may be asked to provide a photograph of the package contents.

If you are missing any items, we will aim to get you a replacement sent out as soon as possible.

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