



[Knowledge base](#) > [Piercing](#) > [Stores](#) > [I Need To Return/Exchange an Item Bought in Store.](#)

I Need To Return/Exchange an Item Bought in Store.

Customer Services - 2023-04-13 - [Stores](#)

If you have made a purchase in store then you must return the item in store.

Unfortunately, we have no access to purchases made within our stores and therefore cannot refund or exchange items that have been bought there.

You can contact the store directly [here](#).

If you need more information about how to contact a store then please go [here](#).

- [Tag](#)
- [Returns](#)

Contenuti correlati

- [I need to contact a store.](#)
- [Store Contact Information](#)
- [Returns FAQ](#)